



Northwest Illinois Criminal Justice Commission

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Mobile Team Unit #1 is funded in partnership with the Illinois Law Enforcement Training & Standards Board

Tactical Dispatcher

DATE: February 13-14, 2019

Registration Ends: February 1, 2019

TIME: 8:00 AM—4:00 PM 16 Hours

LOCATION: MTU 4, training room, East Moline, 1033 7th Street

INSTRUCTOR: First Contact 9-1-1, LLC

COURSE CONTENT:

9-1-1 telecommunicators need to know how to best assist our responders in any tactical situation. Tactical Dispatchers can help fill that specific need in your department.

Recent events in Orlando, Oregon and Dallas have demonstrated the need for specially trained dispatchers who are familiar with the unique aspects of a Tactical incident. While some agencies are creating stand-alone Tactical Dispatch Teams who may respond to directly assist the Tactical Commander, others recognize that all of these events start within the Dispatch Center.

This course will point the way toward creating a Tactical Dispatch Team and will assist any dispatcher in knowing what to say and do when a Tactical situation begins.

Partial funding provided by Illinois Law Enforcement Training and Standards Board and MTU#1's request for certification of this course has been approved by the Illinois Law Enforcement Training and Standards Board

REGISTRATION:

All registrations are received on the [MTU#1 website](#). Find Registration instructions [here](#)

THIS IS NOT A PUBLIC MEETING

First Contact 9 -1-1 was begun by dispatchers, for dispatchers. We began the Company asking the question: 'how can we provide the very best training available?' The obvious answer was to get the best people we could find, give them the tools to be successful, and then let them show their passion for their profession through their quality instruction.

We've recruited only the best Emergency Services professionals to join our Instructional Services Team. Our Instructors have worked 'the Board' for many years, answering the same calls for help that your team been taking. We know the material, because we've lived it. We have the knowledge to give you accurate, up-to-date training, and the passion for serving that makes our presentations fun, as well as interesting.

We have Instructors that have experience as Police Officers, Firefighters, Paramedics, Tactical Dispatchers, Incident Dispatchers, Hostage Negotiators, Health Care Administrators, Tactical Medics, and FEMA Urban Search and Rescue Communications Specialists. We've been to wildland fires, high-rise infernos, Multi-Casualty Incidents and to the World Trade Center. We served as Emergency Communicators during the 2002 Winter Olympic Games. We've searched for survivors during Hurricane Katrina. We've been through it, and we want to share our passion for teaching with you.

There's little fluff here. No glitz...no 'dog and pony show' atmosphere. We'll know your team's needs when we train them, because we'll ask you first. We provide education... rather than entertainment. Just good, solid training that your team needs...and you expect.

The bottom line? A Commitment to Excellence. Professionalism. Results.



This class has been submitted to ILETSB for approval in meeting mandatory training for:

Mandated Annually

- Law Updates Use of Force (must include scenario based or similar approved)

Mandated once every 3 years (begin 1/1/16)

- Civil Rights Constitutional and proper use of law enforcement authority
 Cultural competency **Procedural Justice** Human Rights

Mandated once every 3 years (begin 1/1/17 all/ within 2 yrs. for investigators)

- Sexual Assault Trauma Informed Response / all sworn & T.C.'s due by 1/1/2020
 Sexual Assault Trauma Informed Investigator / Investigators due by 1/1/2019

Mandated once every 3 years

- Mental Health Awareness

Mandated

- Psychology of Domestic Violence

Mandated 32 hours every four years after initial training

- Lead Homicide Investigator training