

# Northwest Illinois Criminal Justice Commission

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Mobile Team Unit #1 is funded in partnership with the Illinois Law Enforcement Training & Standards

## 40 Hr. First Line Supervision

DATE: May 2-6, 2022

**Registration Ends**: April 15, 2022

**TIME:** 8:00 AM—5:00 PM 40 Hours

LOCATION: Rockford Police Department Dist. 1, 1045 West State Street, Rockford, IL

**INSTRUCTOR:** Northwestern University Center for Public Safety Staff

#### **COURSE CONTENT:**

This course prepares soon-to-be or newly promoted supervisors for success in their new roles. The program also serves as a cornerstone for future management and leadership development by introducing participants to principles and practices they can rely on throughout their careers.

Participants will acquire critical, fundamental skills and tools that equip them for success as front line supervisors, such as:

- Identifying leadership styles
- Motivating, evaluating, and enhancing employee performance
- Communicating with management, staff and the community
- Managing risk During this course participants study and demonstrate their understanding of current and emerging topics for immediate application on the job.

Course content includes:

- Key elements of dynamic leadership
- The role of the supervisor and the supervisory challenge
- Communication skills
- Employee performance appraisal
- Motivational principles
- Managing the problem employee
- The personal profile system: The DiSC© personal assessment tool

- Planning and decision making
- The disciplinary process and complaint investigations
- Responsibilities of the staff officer
- Ethics, professionalism and community image
- Cultural diversity
- Case studies in effective supervision

Partial funding provided by Illinois Law Enforcement Training and Standards Board and MTU#1's request for certification of this course has been approved by the Illinois Law Enforcement Training and Standards Board

#### **REGISTRATION:**

All registrations are received on the MTU#1 website. Find Registration instructions here

### THIS IS NOT A PUBLIC MEETING

